# The Future of Manufacturing

**APDC Digital Business Congress 2019** 

**DXC Proprietary and Confidential** 



### Should we fear the unknown?



















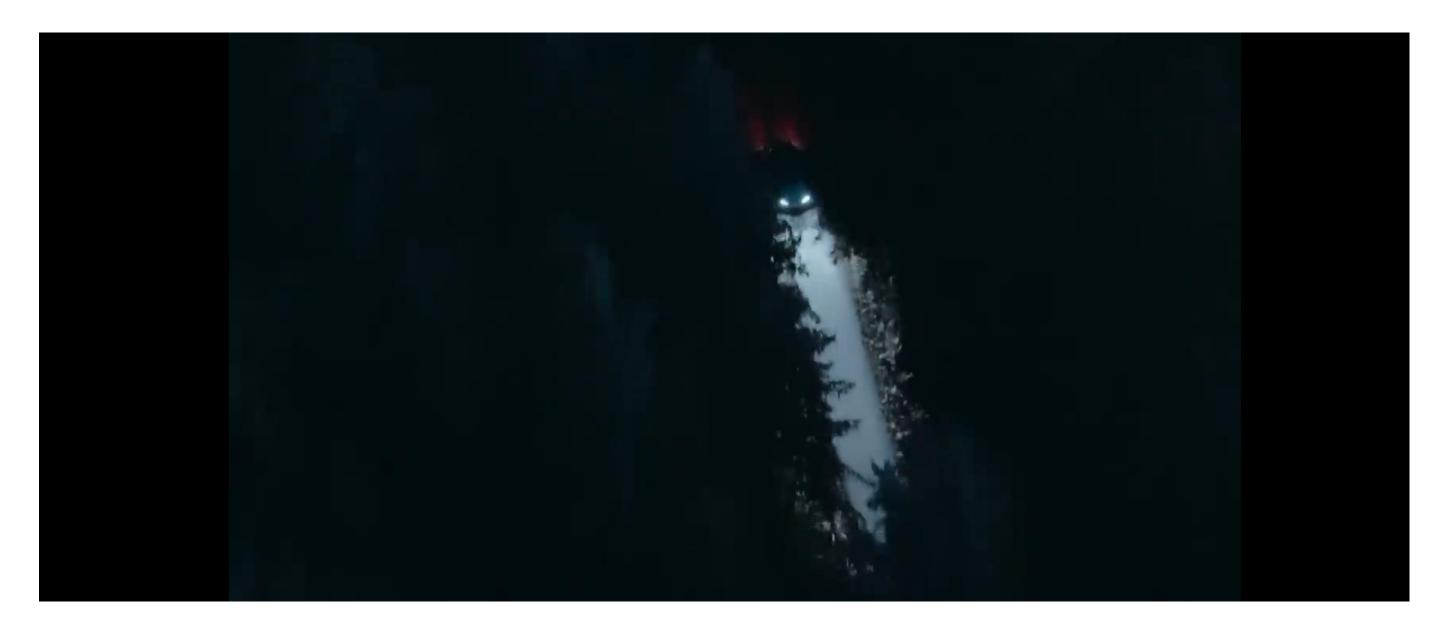


We have more technology in our private life than we have at work

Digital is available, affordable and adopted

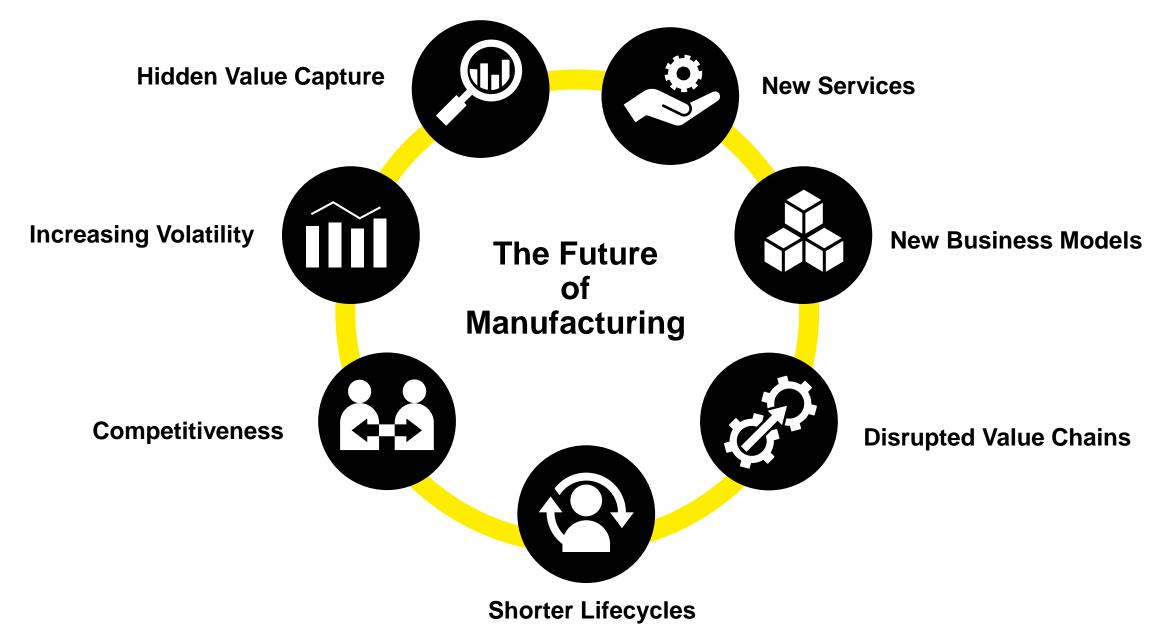
But do we have enough awareness, maturity, expertise...

### Should we fear the unknown?





### Should we fear the unknown?





# No unique transformation journey







### Product digitization is a value chain game changer



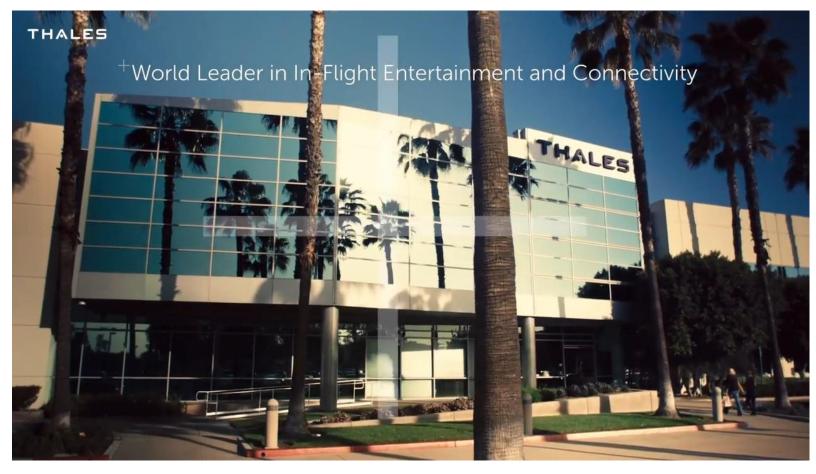


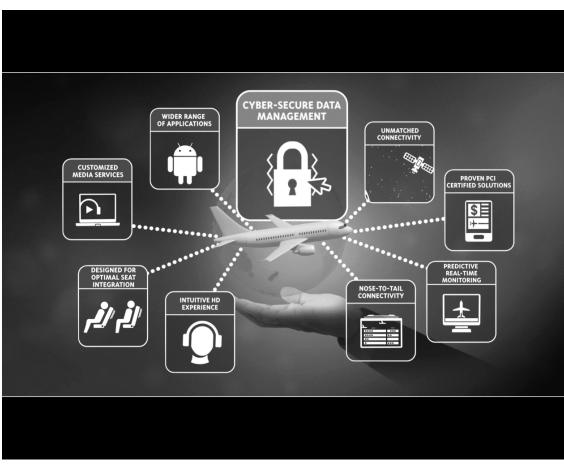
### Pushing companies to reinvent themselves





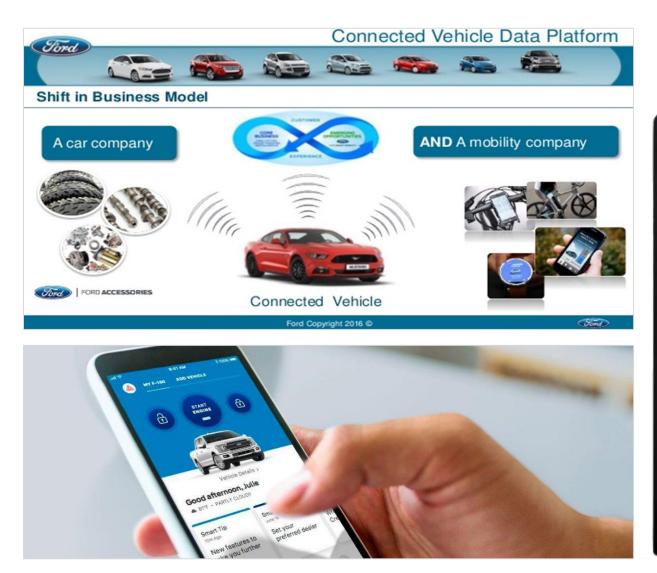
# Beyond a new Customer Experience, a new Business Model

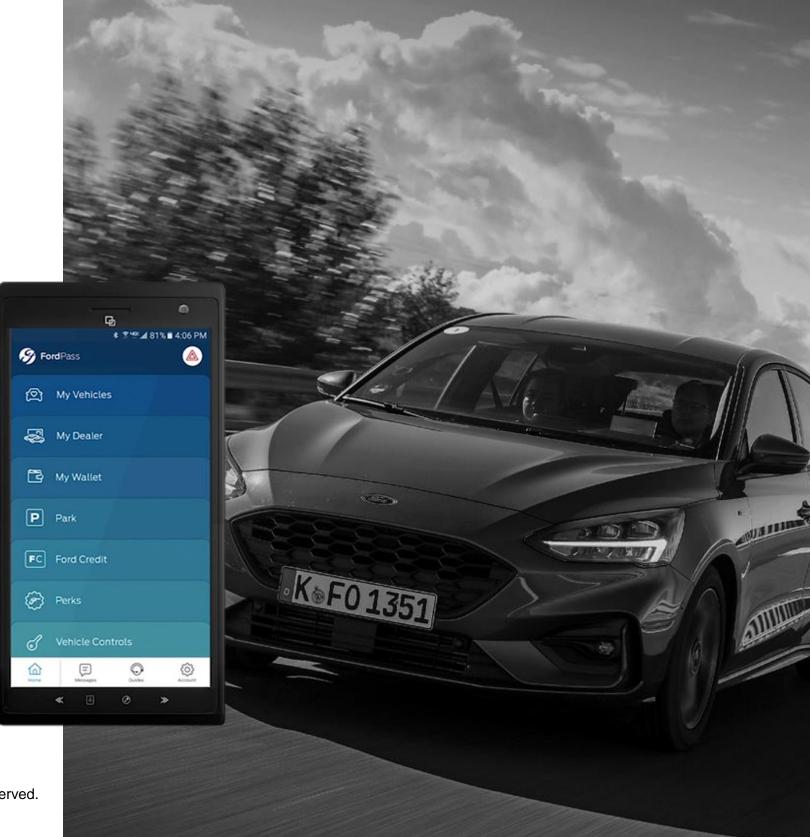






# **Breaking boundaries**of B2B towards B2B2C







# With a radical shift from Product to Customer Experience

"Without a doubt the coolest car launch we've ever attended in the real world or the virtual one"

**Autocar Magazine** 





# The future of Manufacturing



### The future of Manufacturing—The secret sauce?



## Internet of Everything

Full Cloud / Edge Connectivity (IoT / 5G)



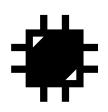
## Digital Operations

Digital Thread

Digital Twin

Digital Worker

**Smart Factory** 



#### Less I more Al

Analytics

Machine learning

Product, Operations and Assets simulations



### **Mobility**

Mobile worker

Connected Factories / Supply Chains

B2B2C seamless operations



## Seamless user experience

Tailored services around products

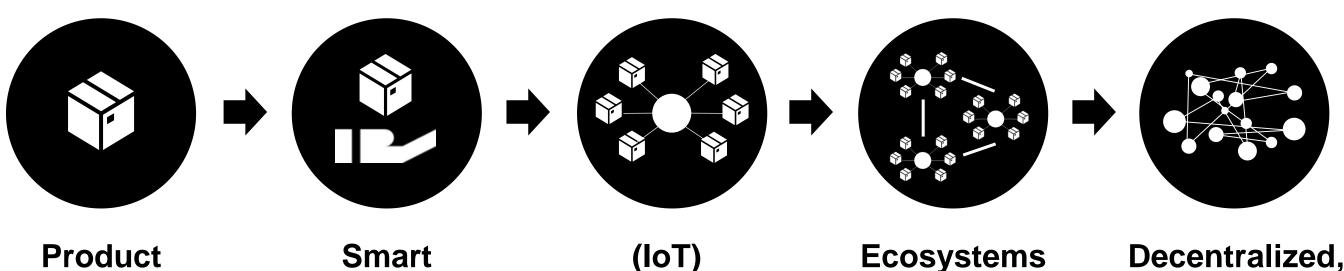
B2B2C services

Supply Chain customers interactions



# 5G, IoT and Cloud promising a 100% connected world





**Platforms** 

**0,44** \$ the average cost of a sensor in 2018 (-200% / 2004)

**Product** 

**36 billion** connected IoT devices by 2021

**160%** sales increase of collaborative robots between 2018 and 2020

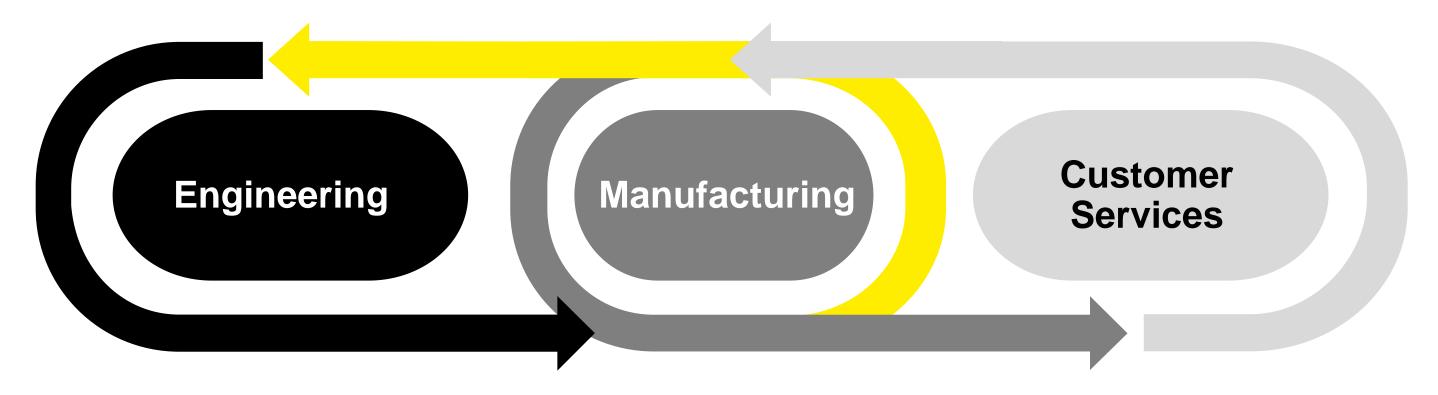
IoT is projected to create **\$15 trillion** of global GDP by 2030

Decentralized,
Trusted Collaboration
of Cyber-Physical
Systems

### Agile efficient digital operations

The magic of Digital Thread & Digital Twin





Products are becoming the vector of digital data continuity

Improving operations agility and efficiency

Enabling an enhanced Customer experience and new services



# **Digital Operations—All About Human!**The challenge of digital collaboration















### Less I more Al









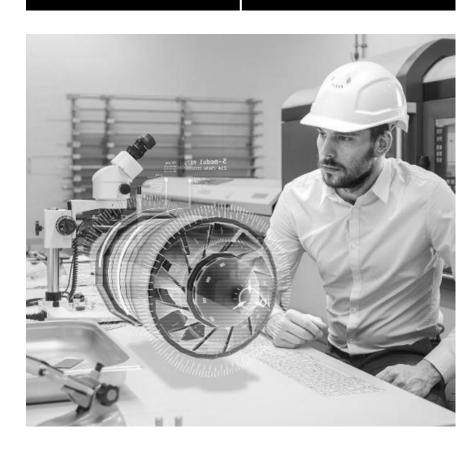


**Engineering** / NPI

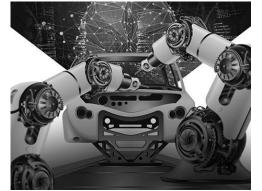
Mass **Customization**  **Sales & Operations Planning** 

**Production & Supply Chain**  **Safety** 

**Autonomous Operations** 















### Mobility is becoming a game changer















**Digital** Workers



**Business Models Game Changer** 















## Towards a seamless customer experience





### The Future of Manufacturing is now

#### IT revolutions

#### **Eco-systems**

# Cyber-physical systems

#### **Industry 3.0**

**Smart Products** 

**Products Customization** 

Social Media

Cloud Platforms Emergence

#### **Industry 4.0 today**

Full connectivity

Advanced Analytics

**Digital Workforce** 

Robotics

#### **Industry 4.0 tomorrow**

Smart automation

Analytic-driven
Production, Quality
& Maintenance

Cyber-Physical Security

Quantum-, Neuroand Nanotechnologies



# The Future of Manufacturing relies on the ability to empower people in unleashing the hidden value of digital data continuity throughout phygital collaboration



**Connecting Products, People, Assets** 



For a seamless data continuity



**Enabling agile and efficient operations** 



Integrated within a redesigned Customer Experience





